



Unit 1 Cygnus, Orion Court, Great Blakenham, Ipswich, Suffolk, IP6 0LW
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CVS/JH/17052
 Monday 3 June 2019

CCTV Summary for 01/01/19 – 31/05/19

Date	Service Report	Detail
11/01/19	69919	<p>1 Hour 30 mins on site</p> <p><u>Hamilton/Beijing Camera</u>: Re-set connection and tested okay <u>Convalescent Hill</u>: AMG unit not getting power – unit faulty <u>Spa Gardens & Chalet</u>: Connections between ariels not working – further investigation required.</p>
11/02/19	70105	<p>1 Hour 45 minutes on site</p> <p><u>Camera 1</u>: Re-set and tested okay <u>Camera 7</u>: Re-set and tested okay <u>Camera 9</u>: Re-set and tested okay All lampposts re-set as well</p>
25/02/19	70126	<p>1 Hour on site</p> <p>Re-set Camera System, Re-set Posts and Tested</p>
11/03/19 (2 visits)	70125	<p>55 minutes on site</p> <p><u>Camera 1</u>: Reset office system and lamppost 1 Reset cameras 9, 7 and 4 – all tested okay</p>
21/03/19	69652	<p>6 Hours 15 minutes on site</p> <p><u>Service Visit on Entire System</u> Cameras and presets adjusted as requested.</p>
29/03/19	70352	<p>1 Hour 45 mins on site</p> <p><u>Cameras 7 and 11</u>: PoE failed – requires new switch/repair 2 x DC transformers used. <u>Camera 4</u>: Reset</p>

Date	Service Report	Detail
08/04/19	70320	<p><i>20 minutes on site</i></p> <p><u>Camera 1:</u> Re-set and tested okay</p>
17/04/19	70363	<p><i>1 Hour on site</i></p> <p><u>Camera 9:</u> Not working. Town Hall rear reset and office and reprogrammed users on DVR as requested by Sgt. Street.</p>
03/05/19	70371	<p><i>1 Hour 40 minutes on site</i></p> <p><u>Spa Gardens & Chalet:</u> No power; made ext. power supply. Reset System.</p>
17/05/19	70391	<p><i>55 minutes on site</i></p> <p>Reset System okay except Camera 14 – to return with cherry picker</p>
20/05/19	70292	<p><i>1 Hour on site</i></p> <p>Fitted new 12v dc power supply to PoE switch</p>

Quotation Valid: for 30 Days from Date of Quotation. Payment terms: 30 Days from Date of Invoice.

STC Solutions Limited
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