



'Driven by the Community , for the Community'

The Portakabin
Garrison Lane Car Park
Garrison Lane
Felixstowe, Suffolk
IP11 7SH

01394 282857
07712 358169
manager@factsbus.org.uk

Debbie Frost
Deputy Town Clerk
Felixstowe Town Council
Felixstowe
IP11 2AG

10th April, 2019

Dear Debbie,

I would like to thank you for your very generous grant of £2000.00 which was received in our bank on 8th January, 2019.

This grant was requested to enable us to replace one of our special wheelchair adapted vehicles which had become increasingly costly to maintain and had reached the end of its serviceability.

I am pleased to advise you that today we took possession of a replacement vehicle which is almost brand new. It is a Vauxhall Vivaro, 7 seater with wheelchair access. I enclose photographs for your perusal.

This vehicle will be a valuable part of our fleet and will enable us to continue giving the service that we have become known for to the local community.

Thank you again on behalf of our Trustees and Volunteers for your valuable and much appreciated support.

Yours sincerely
for Felixstowe Area Community Transport Ltd

David Ablitt
Operations Manager



Connecting Communities

The Felixstowe Community Car Service is open to anyone to make journey for which no private car or suitable public transport is available.

Eligible journeys include travel:

- For medical purposes (doctors, dentists, opticians etc);
- To hospital (visiting and appointments);
- To and from day care centres;
- To visit friends and relatives; and
- To link with public transport.

Vehicles may be provided by volunteers who drive their own cars on a non-profit making basis and are paid a fixed rate to cover running costs. We can accommodate disabled passengers in multi-purpose accessible vehicles owned by FACTS. These can carry wheelchair and seated passengers, the number being dependent on the vehicle capacity.

Fares: Each passenger pays a set mileage to the driver at the time of their journey. A grant is provided by Suffolk County Council to subsidise travel costs although the grant diminishes year by year.

For more information or to arrange travel, please call 01394 282857 between 09.00 and 17.00 Monday to Friday or email admin@factsbus.org.uk There is an answerphone in operation outside of these hours or if the office is unattended you can use our [contact form](#). Travel is dependent on the availability of volunteer drivers.



Community
Transport
Association

member 

