



'Driven by the Community , for the Community'

The Portakabin
Garrison Lane Car Park
Garrison Lane
Felixstowe, Suffolk
IP11 7SH

01394 282857
manager@factsbus.org.uk

Debbie Frost,
Deputy Town Clerk,
Felixstowe Town Council,
Felixstowe,
IP11 2AG

16th April 2018

Dear Debbie,

We refer to the Council's most generous Grant of £2,000 notified in December 2017.

The grant was requested to enable us to replace one of our special wheelchair adapted vehicles; since our 5 seater MPV – HG55 KZF had reached the end of its serviceability.

After an exhaustive search we sourced a new 6 seater, wheelchair adapted MPV in December and brought it immediately into service. The vehicle is a Peugeot Independence –SF66 FHM and it has proved to be a valuable addition to our small fleet of community transport vehicles.

FACTS does always acknowledge the support we receive from The Felixstowe Town Council and during last year we placed the Town Crest on our then newest Mini-bus WA64 BYK. We have also re-designed our web site to show the supporters of our services.

Thank you again on behalf of our Trustees and Volunteers.

Yours sincerely,

Bryan Boreham
Operations Manager

Felixstowe Area Community Transport Ltd.,
www.factsbus.org



Connecting Communities

The Felixstowe Community Car Service is open to anyone to make journeys for which no private car or suitable public transport is available.

Eligible journeys include travel:

- for medical purposes (doctors, dentists, opticians etc);
- to hospital (visiting and appointments);
- to and from day care centres;
- for shopping and other domestic purposes;
- to visit friend and relatives; and
- to link in with public transport.

Vehicles may be provided by volunteers who drive their own cars on a non-profit making basis and are paid a fixed rate to cover running costs. We can accomodate disabled passengers in multi-purpose accessible vehicles owned by FACTS. These can carry a wheelchair and up to three additional passengers, depending on the vehicle capacity.

Fares: Each passenger pays a set mileage to the driver at the time of their journey. A grant is provided by Suffolk County Council to subsidise travel costs.

For more information or to arrange travel, please call 01394 282857 between 09.30 and 13.00 or email admin@factsbus.org.uk. There is an answerphone in operation outside of these hours or if the office is unattended or you can use our [contact form](#). Travel is dependent on the availability of volunteer drivers.



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Contact Us

01394 282857 or 01394 270339

admin@factsbus.org.uk

www.factsbus.org.uk