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CVS/JH/23230
Tuesday 4 June 2024

Debbie Frost
Felixstowe Town Council
Town Hall
Felixstowe
Suffolk
IP11 2AG

Dear Debbie

Re: CCTV Report

Please find enclosed our summary report detailing the service visits and call outs undertaken since 7/12/23.

As promised, we have fitted a new wireless link to the fire station and this has immediately improved the cameras so that all in the town centre were working as of 13/5/24. We also fitted some new hard drives to the Vista Quantum Plus recorder.

Please call me if you have any questions.

Best regards,

Clark Skates

Encs



Date	Service Report	Detail
05/02/24	79985	<p><i>1.5 Hours on site</i> Investigated CCTV faults reported by volunteer Identified intermittent fault with wireless link</p>
18/03/24	80788	<p><i>1.5 hours on site</i> Reset system, still problems with Undercliff Road roundabout System requires 2 x new 2Tb hard drives</p>
11/04/24	80815	<p><i>1 hour on site</i> Rebooted recorder and reset all cameras</p>
23/04/24	79846	<p><i>30 minutes on site</i> Rebooted system Town Hall Pavillion camera – with further damage, cables cut and copex ripped out.</p>
13/05/24	80509	<p><i>5 hours on site</i> <u>CCTV Service Visit on All Cameras</u> Fitted 1 x 4Tb Hard drives and 1 x 2TB hard drive to Quantum Plus recorder Fitted the new wireless link from Beijing to Fire Station all tested and working</p>

Quotation Valid: for 30 Days from Date of Quotation. Payment terms: 30 Days from Date of Invoice.