

Contract No. 20448

Unit 1 Cygnus, Orion Court, Great Blakenham, Ipswich, Suffolk, IP6 0LW Tel: +44 (0)1473 833360 www.stcsolutions.co.uk

STC Solutions Contact: Clark Skates

Contract Signed by:

Type of Contract	Yes	No	
Inclusive of Parts Cover	Χ		
Exclusive of Parts Cover		Χ	
ISO 9001 Calibration Included		Χ	
Free Loan Equipment (where possible)	Χ		
Special Cover		Χ	
<u>Notes</u>			

Customer Order No.	Commencement Date	Contact	Tel. No.	
	1 July 2022	Debbie Frost	01394 282086	
Customer Name Felixstowe Town Council				
Customer Address: Town Hall, Felixstowe, Suffolk IP11 2AG				

EQUIPMENT TO BE MAINTAINED

Town Centre CCTV System Comprising:

Town Council Equipment

9 x Cameras (out of 15) 2 x Vista Quantum+ Digital Recorders

All Wireless Kits All Monitors

East Suffolk Council Equipment

6 x Cameras (out of 15)

All Wireless Kits **All Monitors**

Price £6,287 + VAT

Price £4191 + VAT

This contract to run for 12 months from 1/7/22 until 30/6/23.

Then cancellation would be with one months notice.

At the end of this initial 12 month period there is an option to renew for 3,6 or 12 months at the annual price quoted below or pro-rata depending upon contract length required.

TOTAL PRICE: £ 10,478 + VAT

TERMS & CONDITIONS

- STC Solutions Ltd. Hereafter referred to as 'The Company' undertake maintenance of the above equipment subject to the following conditions: -
- On receipt of the premium, The Company will provide maintenance service for one year from the commencement date including all necessary labour, (and parts if the terms are inclusive), to keep the equipment in good working order excluding damage from fire, water, accident, misuse, negligence or any causes other than normal use.
- Exclusive to this contract are goods fittings, labels, paper rolls, ribbons, inking, thermal printheads and other expendable items.

 The Company's responsibility ceases if the equipment is repaired or interfered with by any other person other than a company representative, or if expendable items are used which are approved by The Company.
- In the event of a strike, civil commotion, unavoidable accident or any other cause beyond its control, The Company will refund an appropriate part of the payment, but shall not be held for any consequential or other loss or damage.
- The Company cannot accept responsibility for any delays in obtaining manufacturers parts.
- This agreement will continue for a minimum period of one year. We will contact you before the expiry date to determine the level of cover required for





