



Harwich harbour Ferry Services Ltd – Report for Felixstowe Town Council

10th anniversary season!

We are very happy to be going into our 10th year running the Harwich harbour Ferry. It has been an amazing experience for us. Every year we aim to improve the customer experience and the standard of service.

We are very grateful to Felixstowe Town Council for the grant of £1000, and for their continued support of the Harwich Harbour Ferry. The service is such an important connection for the people of Felixstowe, Harwich and Shotley, linking the harbour towns between April and October.

With the new attractions on Felixstowe Sea front, it has been lovely hearing from customers how vital the ferry is in providing a way for the people of Harwich and Shotley to easily visit Felixstowe's Ferris wheel and new sea front offerings. We hope to bring many more people to Felixstowe this summer to enjoy the town.

As always, this winter we have worked flat out completing the ongoing repairs and maintenance on the ferry, which with the exploding price of materials and equipment, prove more costly as each year goes on. We have also repaired the gangway, added more soundproofing to the engine, improved the steering and much more.

Felixstowe's grant has contributed to the lifting of the ferry out of the water, ready for her annual maintenance. It also allowed us to purchase the lights required to go on the life jackets, at a cost of £429. Your help is very much appreciated and vital in helping us to continue the service.

As always, we are hoping for a sunny season ahead and we are excited to welcome back our loyal, customers and hopefully new customers too. We look forward to seeing the people of Felixstowe on board, to celebrate our 10th year running the Harwich Harbour Ferry.

Thankyou for your support,

Lucy Zemann

Director

